

MiVoice 2380

Convenience and efficiency

Phone from your PC

The MiVoice 2380 provides complete business telephone functions on your PC. Access all the functions of your desktop telephone whenever and wherever you have your computer connected to the network. With the 2380, Mitel is setting new standards in PC-based telephony. In day-to-day operation, the MiVoice 2380 offers through the widest range of professional functions allied to an attractive user friendly design.

With its simple, modern design, the MiVoice 2380 integrates discreetly into the PC's desktop. Creating the display design an attractive appearance was one of the major aims.

Behind the pleasing appearance of the user interface is an abundance of convenient functions and options which ensures that the user can customise the operation to his or her own preferences.

With the MiVoice 2380, users do not have to forego any of the functionality that they have come to expect from a traditional telephone – quite the opposite: All the important functions, such as call log and telephone book, are simply available at the click of the mouse. During a call, a conference can be initiated, calls can be forwarded or a call placed on hold – the clever «Softphone» makes available all the system's functions at all times.



Greater convenience

With its functionality closely mirroring the Mitel system telephone terminals, the MiVoice 2380 offers full convenience, providing all the important telephone functions on a PC. Operation is via mouse and keyboard inputs.

To make and receive calls, all that is required is a USB headset or handset connected to the PC. Naturally, the MiVoice 2380 supports not only standard and USB headsets, but also the increasingly popular Bluetooth headsets which allow even greater freedom of movement. Everyone who doesn't want to renounce the classical handset can also connect an USB handset.

Anytime – anyplace

The MiVoice 2380 is the ideal solution for everyone who wants to combine telephony with the use of the PC. Through simple connection to the company network via VPN (Virtual Private Network), the Mitel Softphone is the perfect answer for field staff and for anyone who regularly travels on business. Staff can access all the same functions and telephone books as you would with your desktop telephone. Using the local Outlook® integration, the user always has access to all his personal contacts. Particularly convenient is the "Click-to-Call" function that allows to start calls directly per mouse-click.

The advantage: wherever you are, you can always use your personal telephone, can be contacted using your normal telephone number and appear under your normal telephone number to external parties.

Everything under control

The telephone window always provides an overview of the current connection and for each step in a call offers the appropriate useful functions. The information window and the intuitive «Foxkey» function are based on the operating philosophy of the Mitel desktop telephone terminal.

Ingenious telephone book

Just like all system telephones, the MiVoice 2380 has an integrated telephone book. This offers access to your own personal telephone numbers as well as to internal or external company telephone books. Using the integration to the local Outlook® application, you can in addition select and dial all your personal contacts.

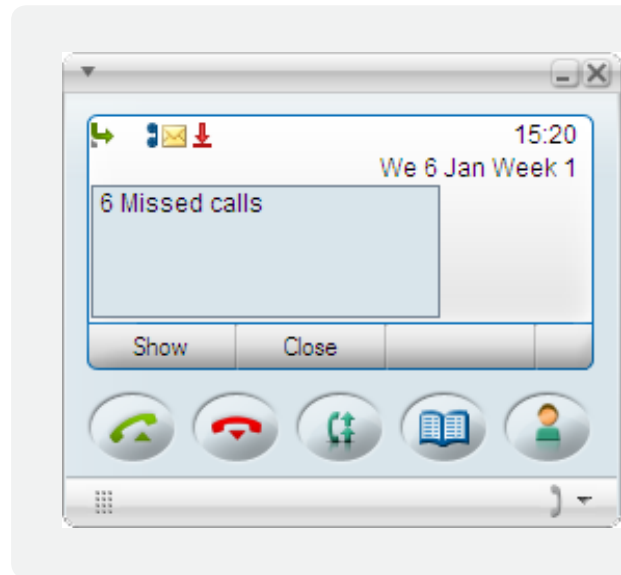
One practical feature is the ability to dial by name. As soon as you type the first letter of the person you wish to call, the Softphone starts to select corresponding names from the telephone books and displays them in a list. Once displayed, the user can easily scroll through the list. Entering additional letters reduces and refines the list of names displayed. When the required contact has been found, this can be selected simply by pressing the Enter key. Making a call was never easier!

Furthermore, contacts that are stored in the telephone book are displayed for both incoming and outgoing calls with their name and telephone number – users are always kept in the picture.

Practical and professional

A practical addition is the keyboard expansion module which the Softphone can display. This provides the user with additional convenient team keys, functions or telephone numbers at the click of the mouse.

The team keys show at a glance which team members are currently free/engaged, or have an incoming or waiting call. Internal calls and conversations are displayed in green and external calls in red. Important telephone numbers can additionally be stored with three different icons. These provide quick and clear information as to whether the stored number represents a business, mobile or private extension. The function keys allow simple and direct access to the required functions. Whether you want to divert your calls or activate your voicemail, for example, a single key stroke is all it takes!



Individual configuration

The personal configuration possibilities of the MiVoice 2380 are almost limitless: Team, direct-dial and function keys can be freely programmed, displayed in different sizes or arranged to suit. With the MiVoice 2380, you are no longer limited to conventional ringtones either - these can be easily customised via .mp3, .mid and .wav file formats.

Technical Data

- *Based on .NET technology the 2380 is designed for ease of use and deployment without any compatibility problems.*
- *Headsets from various suppliers can be integrated easily. Depending on the model used, calls can be accepted directly on the headset. In situations where your PC is idle and the activated screen saver is on, picking up an incoming call without activating the PC keyboard is still possible.*

System requirements

- *Windows PC with Windows Vista (SP1), Windows 7 or Windows 8/8.1*
- *IP network with a quality that is adequate for VoIP*
- *VPN, if mobile or home-office workers are to be incorporated*

The software is installed directly on the PC, while the license is activated on the communication system. You can download the software for free.