

MiCloud Enterprise Unified Communications As A Service Powered by Mitel



As the economic environment improves, more and more businesses are looking to grow without incurring significant increases in real estate or human resource. Cloud communications can help businesses achieve these objectives through better communication and teamwork.

Mitel® MiCloud is a scalable IP communications service that allows organizations to dramatically reduce the capital investment, complexity and support cost associated with an on-premise solution. MiCloud Enterprise UCaaS is focused on enabling business agility through a comprehensive communications suite that combines IP telephony, unified communications and collaboration into one managed service.

Key Features

- For organizations with up to 500 users
- Hundreds of call control features available as standard
- Auto attendant, recorded announcements, unified messaging and visual voice mail
- Audio, video and web conferencing – enable teamwork from anywhere
- Support for voice, email, fax, web chat, and social media interaction
- Leverage data center investment in security and availability



Transform Your Business

Fully featured voice communications combined with a wide range of IP telephones enables MiCloud Enterprise UCaaS to be tailored to any business. Mobile devices can be incorporated to streamline communications and reduce call costs. Staff are able to make better communication decisions using a corporate directory with presence information. Distributed teams are able to work together from any location using audio, video and web collaboration.

Managed Communications

MiCloud Enterprise UCaaS is delivered from a secure data center environment. The service leverages VMware® vCloud® technology to maximize availability. Your chosen partner will help you define requirements, manage implementation and provide a point of contact for ongoing support.

Choice of Deployment Model

Organizations can combine on-premise and cloud communications to optimize head office, branch office and mobile deployment. The use of common software and IP telephones enables organizations to protect their investment when migrating from on premise to cloud. Your chosen partner will be able to advise on the best deployment option for your business.

Overview of MiCloud Enterprise UCaaS

OVERVIEW

- *For organizations with up to 500 users*
- *Striving to improve productivity through better communication and team working*
- *Looking to improve customer interaction*
- *Ideally suited to distributed organizations with multiple offices and / or mobile workers*
- *User licenses optimized for office, knowledge and mobile workers*

MiVOICE BUSINESS EXPRESS

- *Hundreds of call control features available as standard*
- *Hotdesking – make any desk your own*
- *Single Number Identity – direct incoming calls to any device*
- *Auto attendant, recorded announcements, unified messaging and visual voice mail*
- *Dynamic status – drive device availability through calendar entry, location or connectivity*
- *Corporate directory with presence information – make better communication decisions*
- *Audio, video and web conferencing – enable teamwork from anywhere*

MiCLOUD DATA CENTER

- *Leverage data center investment in security and availability*
- *Software assurance, upgrades and support included*

Benefits of MiCloud Enterprise UCaaS

DERIVED FROM SHARED SERVICES

- *Shared hardware and support realizes cost savings*
- *Delivered from a secure, high-availability data center*
- *Technical specialists are on-hand 24/7*

IMPROVED BUSINESS AGILITY

- *Support for distributed organizations with multiple offices, home and mobile workers*
- *Better communication and teamwork facilitated by IP telephony, unified communications and collaboration*
- *Scales with your business needs*
- *Support for smartphones and tablets*

SIMPLIFIED SUPPORT

- *Managed communications with an agreed service level*
- *Software assurance, upgrades and support are taken care of*
- *No need for specialist resources in house*
- *Your chosen partner will help to define requirements, manage implementation and provide a point of contact for ongoing support*

FINANCIAL GAINS

- *Benefit from new technology immediately – rapid deployment without capital expenditure*
- *Integrate mobile devices to reduce call charges*
- *Predictable cost – price per user per month*
- *Frees up capital to invest in core business activities*

Mitel IP Phones



MiVOICE 5360 IP PHONE

Executive business phone



MiCOLLAB CLIENT

Available on smartphone



MiVOICE 5304 IP PHONE

Basic IP display phone



MiVOICE 5312 IP PHONE

Entry key system phone



MiVOICE 5324 IP PHONE

Mainstream key system phone



MiVOICE 5320e IP PHONE

Entry business phone



MiVOICE 5330e IP PHONE

Mainstream business phone



MiVOICE 5340e IP PHONE

Premium business phone

Specialist Devices and Accessories



MiCOLLAB CLIENT

Available on tablet



MiVOICE CONFERENCE PHONE

Conference / video phone



MiVOICE BUSINESS CONSOLE



MiVOICE OPTIONS

Add programmable key modules, cordless handsets and headsets, and analog interface modules

For more information on how MiCloud Enterprise Unified Communications as a Service can help you, please contact: 800-894-7026 • mitel.com