

# Reap the Benefits of Cloud Communications

With communications at the heart of every business, you need reliable unified communications, collaboration and contact centre technology to run your business successfully. With the right cloud solutions, your business can enjoy powerful communications and collaboration capabilities without the cost and complexity of maintaining an on-site system.

## CHALLENGES YOU MIGHT BE FACING

### 1. Simplicity and agility

Businesses need a robust communications solution that can be deployed quickly and scale effectively across their organisation.

### 2. Limited IT resources

Businesses can no longer afford to allocate valuable IT resources to communications systems, driving them to look for a cloud solution—preferably one from a single source.

### 3. Consolidation and consistency

The cloud can consolidate existing infrastructure — PBXs, gateways, applications and more — while providing a consistent user experience across multiple branches and devices. In addition, having a single and powerful unified communications platform reduces dependencies on a host of external, over-the-top apps.

## 4 QUESTIONS YOU SHOULD ASK

1

How much management/maintenance will be required on our end?

2

Are there any “hidden” costs to your cloud solution?

3

Is your public cloud secure?

4

How does your cloud solution perform relative to others?

## HOW THE RIGHT COMMUNICATIONS CAN DRIVE RESULTS

Mitel’s cloud-based unified communications and collaboration solutions help you reduce and better manage your OpEX costs while giving your organisation the power to communicate and collaborate more effectively than ever before.



Ensure everyone has access to the latest UC&C features and tools, anywhere on any device.



Scale up your solution as you need, without investing in new hardware or software. Pay only for what you use.



Onboard new subscribers and make changes to user permissions fast with simple self-service and provisioning tools.



Increase productivity with robust collaboration features.



Provide a single set of powerful tools that everyone can share and access.