

Mitel Telephone System Support and Maintenance

Up to 6 Months FREE!

using 4Sight passport offer



Unhappy with your current Mitel Support Provider?

Sometimes change is required...

Here at 4Sight, we fully appreciate the challenges faced by decision makers when it comes to placing trust in a new business communications partner. That's why we are offering our prospective clients the opportunity to engage with our service model with up to 6 months free of charge!

Our exclusive passport promotion aims to give you the option to experience how our proactive support can make a real difference to your business. Mitigating some of the challenges of timing and providing a sensible period of service overlap to make sure that any ongoing service or project actions can be completed by 4Sight.

More Than Simply "Break-Fix" Support Contract

4Sight's professional support services are designed to help your organisation to maximise your investment in Mitel's world-class communications solutions. We are the front-line Mitel experts to keep your systems fully operational all year round, 24/7. Utilising the latest Mitel monitoring technology, diagnostic tools and expert processes developed specifically for Mitel platforms, we have pioneered Mitel proactive support to deliver exceptional service response and fault resolution times for our clients.

Say goodbye to break-fix contracts, coin operated account management and over-burdened engineering with a lack of engagement and understanding. Here are four reasons why you should partner with 4Sight:

Proactive Support:

As your maintainer, we don't just fix things, we focus on preventing problems from happening in the first place. Our proactive service model utilises Mitel Remote Monitoring and Analytics applications ensuring your system reliability and performance on a day-to-day basis.

Non-Commissioned Technical Account Managers:

We focus on the customer not sales targets. Here at 4Sight, there is no place for target led sales pressure in a service relationship. Instead, you get honest advice about products without the hard sell. It's the difference between having a partner rather than just supplier.

The Mitel Experts:

With 4Sight you get access to exceptional Mitel technical expertise with up to 24/7/365 SLAs. Our team are all trained & certified Mitel Professionals, with technical accreditations at a platinum level for Voice, Unified Communications and Contact Centre, you can rest assured your system is in good hands.

Service Level and Retention Targeted:

Our focus on customer experience means that we are always available to you to deliver on every promise. Our clients have come to us for a variety of reasons, however by far the greater number believed they were happy and getting a good service, before they met with us and learnt what we could do.

To apply or to find out how 4Sight can help you please call us on 0203 376 4019 or email lmoloney@4Sightcomms.com.