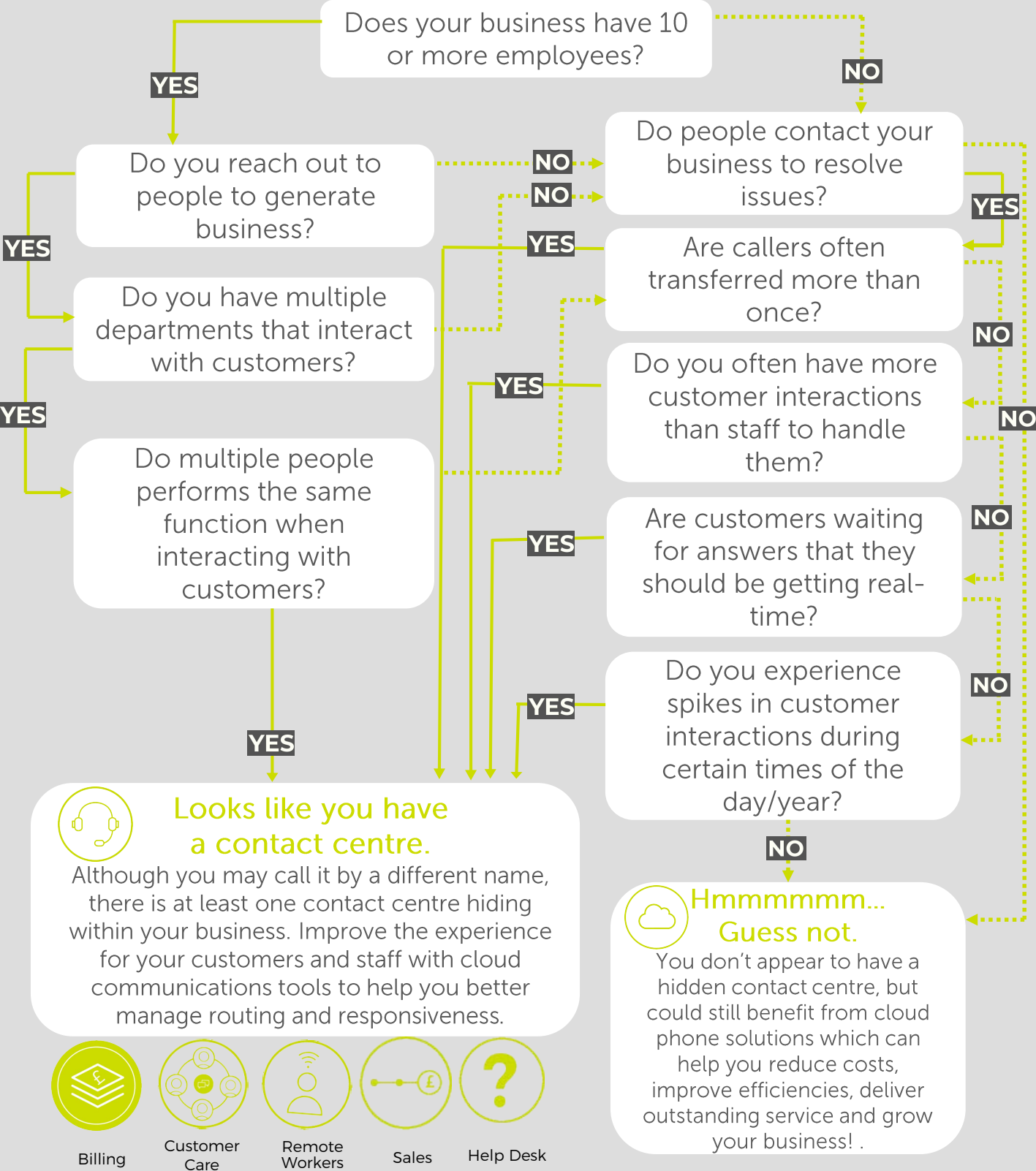


IS THERE A CONTACT CENTRE HIDING WITHIN YOUR BUSINESS?

In today's world, a contact centre is defined less by the physical space it occupies and more by the customer experience it delivers. Use this flowchart to determine if there's a hidden contact centre within your business.



Looks like you have a contact centre.

Although you may call it by a different name, there is at least one contact centre hiding within your business. Improve the experience for your customers and staff with cloud communications tools to help you better manage routing and responsiveness.



Billing



Customer Care



Remote Workers



Sales



Help Desk



Hmmm... Guess not.

You don't appear to have a hidden contact centre, but could still benefit from cloud phone solutions which can help you reduce costs, improve efficiencies, deliver outstanding service and grow your business! .