

# Enable calls in Microsoft Teams using your existing Mitel MiVB on-premise or cloud solution

4Sight Communications is proud to be partnering with Call2Teams<sup>™</sup> to bring you globally recognised add-on to Microsoft O365. Call2Teams<sup>™</sup> Microsoft O365 add-on connects Microsoft Teams users to your current Mitel voice platforms. Recognised and approved by both Microsoft and Mitel, this best in class cloud based solution is a powerful addition that delivers the best of both worlds in an easy deployment package and at a low cost monthly subscription. With full delivery by 4Sight, Mitel #1 Services Partner, and working partnership with Call2Teams<sup>™</sup>, so there is no heavy lifting, investments or risks to consider when deploying this solution.

Call2Teams<sup>™</sup> from Qunifi is a cloud service that connects Microsoft Teams to your Mitel MiVB on-premise or cloud solution. It enables you to utilise the power of your existing Mitel MiVB, Contact Centre, Call routing, Unified Communications and Call recording whilst adding Microsoft Teams users into the fold. There's no hardware or software to install, and it can be set up quickly. Now you can bring all users under one collaboration platform by using Microsoft Teams, or operate a blended environment designed to meet the needs of individuals and/or user groups by offering collaboration, messaging and voice across all device options.



## **Full Teams Experience**

- Add calling to teams to increase productivity and reach
- Work on desktop and mobile anywhere with suitable WiFi
- The native Teams calling experience is familiar to users

"Get the best of both worlds"

## Simple Deployment

- Keep your existing Mitel solution with all the advanced features you rely on
- No hardware or software to install
- Only need to enable the solution for users and groups that need it

# "Can be deployed in hours where needed"

# Enterprise Level Service

- Global infrastructure in Microsoft
  Azure
- Around the clock monitoring and support
- Enterprise grade encryption and security built-in
- The best of both Mitel and Teams through a single user interface

#### "Low risk, non-disruptive, cost effective"



## Get ready for a solution that combines Mitel Enterprise Communications and Teams Collaboration

#### Call2Teams™ brings Microsoft Teams to life

- Voice enabled collaboration is driving in excess of a 50% increase in collaborative work at a time we need it most
- 80% of employee time is spent collaborating and 62%connect to meetings using mobile phones
- Business goals are more quickly achieved when people enjoy working together

#### Preserve your current Mitel platform

- Your current Mitel platform delivers wide-ranging business services and compliance capabilities to your users and customers
- Leveraging your current Mitel investment to power MS Teams saves on disruption, costly new infrastructure and services
- Making Microsoft Teams integrate with your Mitel platform delivers the best of both worlds in a single solution without compromise

#### Simplified IT in the Cloud delivers flexibility

- Increase working flexibility and efficiency working remotely and from home is now part of business life.
- Reduce the number of applications needed for users to have the best experience
- Lower support costs and higher productivity = Happy CEO
- Low cost monthly subscription fee per user



The quickest and easiest way to enable Calls in Microsoft Teams.

#### Why not give it a try?

- Redefine how your current Mitel platform is used
- Call2Teams™ can be evaluated without risk or disruption
- Evaluate using one of our free user trials on offer today
- Retain the enterprise functionality and performance of your Mitel platform.

#### Provide enhanced collaborative tools for your teams to deliver a true productivity boost for your projects

- Leverage existing Mitel services to deliver the right solution where it is needed
- Streamline the number of tools your users need to use, reducing cost, administration and training.
- Take advantage of the latest enhanced communications to deliver business continuity and flexible working for your users

At 4Sight Communications, we are passionate about Unified Communications. With over 25 years' of experience, we work with our customers to reimagine the world of business communications and collaboration. We drive progress, innovation and creativity at a rapid pace with the shared goal of helping businesses stay ahead of the curve when it comes to taking advantage of the latest technology. This is how we can ensure that business will be done more efficiently and effectively.

# For more information, please contact your designated account manager or request more information at info@4sightcomms.com.

\*Please note that specific licensing requirements within your Microsoft and Mitel environments are required. Please contact us for more details on this. Each case can differ due to working practices, locations and network resources. We always recommend that a trial be conducted prior to a full roll out of the solution.