



TRANSFORM YOUR BUSINESS

CHOOSE YOUR CURRENT VERSION OF MIVOICE BUSINESS SOFTWARE

And we'll show you what you're missing out on!



A MITEL GUIDE



v5

COMPATIBILITY

MiVB 5

- 5300 Series Phones
- Not compatible with MiCollab
- MiCC Business R6
- Not compatible with MiTeam Meetings

What MiVoice Business features am I missing out on?

MiVoice Business

- Scalability enhancements
- Consolidated Ring Groups
- Enhanced Silent Monitor & Whisper Coach
- Phone Twinning Enhancements
- Official support for Hyper-V
- Expanded number of 5320 programmable keys
- Inclusion of Meet Me Conferencing
- Mitel 6900 Phone Support
- Flexible Day/Night Service
- Flexible Music on Hold
- Enhanced Call Screening
- Administration Improvements
- Security Enhancements
- Complete Software Refresh
- Introduction of Mitel EX Controller
- Caller ID Based Routing
- Enhance customer service through Last Group
- Member Recall
- Expanded Web Browser Support
- MiVB in Docker Containers
- AX Controller Support for R9
- 6905/6910 Phone Support
- EMEM enhancements (voicemail)

MiCollab

- User Experience Improvements
- Improved presence presentation
- Multi-Call handling
- Contact Group handling & right click
- Media Device Improvements
- AWW Web Improvements
- Fixed Mobile Convergence (FMC)
- Call through
- Inbound call optimization for iOS
- Full take Call feature
- Management & Security Improvements
- General Security Updates
- Next Gen PC Client Virtual Desktop Support
- MiShare Auto Update
- MiContact Center Business integration (MiCollab 8.1 SP1)
- ACD Softphone
- Microsoft Skype for Business Integration (MiCollab 8.1 SP1)
- New client integration
- Full Skype for Business user experience
- Outlook integration
- Skype for Business UCC Bundle

What MiCollab features/benefits am I missing out on?

- New User Interface skin
- New UI skin for a modern user experience
- CloudLink Chat
- Chat sync across all devices
- File sharing
- Persistent chat
- Emoji picker
- Audio Web Video (AWV) Client 2-way Audio
- Attendees no longer need to dial into the conference bridge to participate in the meeting
- Android Enhancements
- Push notification
- Android Connection Services
- Presence Privacy
- Admin Control
- Requests for presence
- Mitel Software Download Session
- Automatic download scheduler

MiTeam Meetings

- Cloud-based video meeting solution
- MiCollab cross launch
- Multi-party video meeting
- Schedule/Ad-hoc meetings
- Screenshare
- Guest lobby
- Topic based chats – chat before, during and after a meeting
- File share
- Hybrid Calendar Scheduling
- PSTN dial-in
- 16 video/100 total participants

**STOP
MISSING
OUT!**

Get current today!
Contact us at info@4sightcomms.com

v6

COMPATIBILITY

ALL MiVB v6

- 5300 Series Phones

MiVB 6.0

- MiCollab R7.1
- MiCC Business R6.0.2

MiVB 6.0 SP3 PR1

- MiCollab R8.0
- MiCC Business R8.1

What MiVoice Business features am I missing out on?

MiVoice Business

- Scalability enhancements
- Consolidated Ring Groups
- Enhanced Silent Monitor & Whisper Coach
- Phone Twinning Enhancements
- Official support for Hyper-V
- Expanded number of 5320 programmable keys
- Inclusion of Meet Me Conferencing
- Mitel 6900 Phone Support
- Flexible Day/Night Service
- Flexible Music on Hold
- Enhanced Call Screening
- Administration Improvements
- Security Enhancements
- Complete Software Refresh
- Introduction of Mitel EX Controller
- Caller ID Based Routing
- Enhance customer service through Last Group
- Member Recall
- Expanded Web Browser Support
- MiVB in Docker Containers
- AX Controller Support for R9
- 6905/6910 Phone Support
- EMEM enhancements (voicemail)

MiCollab

- User Experience Improvements
- Improved presence presentation
- Multi-Call handling
- Contact Group handling & right click
- Media Device Improvements
- AWW Web Improvements
- Fixed Mobile Convergence (FMC)
- Call through
- Inbound call optimization for iOS
- Full take Call feature
- Management & Security Improvements
- General Security Updates
- Next Gen PC Client Virtual Desktop Support
- MiShare Auto Update
- MiContact Center Business integration (MiCollab 8.1 SP1)
- ACD Softphone
- Microsoft Skype for Business Integration (MiCollab 8.1 SP1)
- New client integration
- Full Skype for Business user experience
- Outlook integration
- Skype for Business UCC Bundle

What MiCollab features/benefits am I missing out on?

- New User Interface skin
- New UI skin for a modern user experience
- CloudLink Chat
- Chat sync across all devices
- File sharing
- Persistent chat
- Emoji picker
- Audio Web Video (AWV) Client 2-way Audio
- Attendees no longer need to dial into the conference bridge to participate in the meeting
- Android Enhancements
- Push notification
- Android Connection Services
- Presence Privacy
- Admin Control
- Requests for presence
- Mitel Software Download Session
- Automatic download scheduler

MiTeam Meetings

- Cloud-based video meeting solution
- MiCollab cross launch
- Multi-party video meeting
- Schedule/Ad-hoc meetings
- Screenshare
- Guest lobby
- Topic based chats – chat before, during and after a meeting
- File share
- Hybrid Calendar Scheduling
- PSTN dial-in
- 16 video/100 total participants

**STOP
MISSING
OUT!**

Get current today!
Contact us at info@4sightcomms.com

v7

COMPATIBILITY

ALL MiVB v7

- 5300 Series Phones

MiVB 7.0

- MiCollab R7.1
- MiCC Business R8.11

MiVB 7.1

- MiCollab R7.1
- MiCC Business R8.13

MiVB 7.1 PR1

- MiCollab R7.1
- MiCC Business R8.13

MiVB 7.2

- MiCollab R7.2.2
- MiCC Business R8.13

MiVB 7.2 PR2

- MiCollab R8.0
- MiCC Business R9.1

What MiVoice Business features am I missing out on?

MiVoice Business

- Mitel 6900 Phone Support
- Flexible Day/Night Service
- Flexible Music on Hold
- Enhanced Call Screening
- Administration Improvements
- Security Enhancements
- Complete Software Refresh
- Introduction of Mitel EX Controller
- Caller ID Based Routing
- Enhance customer service through Last Group
- Member Recall
- Expanded Web Browser Support
- MiVB in Docker Containers
- AX Controller Support for R9
- 6905/6910 Phone Support
- EMEM enhancements (voicemail)

MiCollab

- User Experience Improvements
- Improved presence presentation
- Multi-Call handling
- Contact Group handling & right click
- Media Device Improvements
- AWW Web Improvements
- Fixed Mobile Convergence (FMC)
- Call through
- Inbound call optimization for iOS
- Full take Call feature
- Management & Security Improvements
- General Security Updates
- Next Gen PC Client Virtual Desktop Support
- MiShare Auto Update
- MiContact Center Business integration (MiCollab 8.1 SP1)
- ACD Softphone
- Microsoft Skype for Business Integration (MiCollab 8.1 SP1)
- New client integration
- Full Skype for Business user experience
- Outlook integration
- Skype for Business UCC Bundle

What MiCollab features/benefits am I missing out on?

- New User Interface skin
- New UI skin for a modern user experience
- CloudLink Chat
- Chat sync across all devices
- File sharing
- Persistent chat
- Emoji picker
- Audio Web Video (AWV) Client 2-way Audio
- Attendees no longer need to dial into the conference bridge to participate in the meeting
- Android Enhancements
- Push notification
- Android Connection Services
- Presence Privacy
- Admin Control
- Requests for presence
- Mitel Software Download Session
- Automatic download scheduler

MiTeam Meetings

- Cloud-based video meeting solution
- MiCollab cross launch
- Multi-party video meeting
- Schedule/Ad-hoc meetings
- Screenshare
- Guest lobby
- Topic based chats – chat before, during and after a meeting
- File share
- Hybrid Calendar Scheduling
- PSTN dial-in
- 16 video/100 total participants

**STOP
MISSING
OUT!**

Get current today!
Contact us at info@4sightcomms.com

v8

COMPATIBILITY

ALL MiVB v8

- 6900 & 5300 Series Phones

MiVB 8.0

- MiCollab R8.1.1
- MiCC Business R8.13

MiVB 8.0 SP3

- MiCC Business R9.3
- MiTeam Meetings

What MiVoice Business features am I missing out on?

MiVoice Business

- Complete Software Refresh
- Introduction of Mitel EX Controller
- Caller ID Based Routing
- Enhance customer service through Last Group
- Member Recall
- Expanded Web Browser Support
- MiVB in Docker Containers
- AX Controller Support for R9
- 6905/6910 Phone Support
- EMEM enhancements (voicemail)

MiCollab

- New User Interface skin
- New UI skin for a modern user experience
- CloudLink Chat
- Chat sync across all devices
- File sharing
- Persistent chat
- Emoji picker
- Audio Web Video (AWV) Client 2-way Audio
- Attendees no longer need to dial into the conference bridge to participate in the meeting
- Android Enhancements
- Push notification
- Android Connection Services
- Presence Privacy
- Admin Control
- Requests for presence
- Mitel Software Download Session
- Automatic download scheduler

What MiCollab features/benefits am I missing out on?

MiTeam Meetings

- Cloud-based video meeting solution
- MiCollab cross launch
- Multi-party video meeting
- Schedule/Ad-hoc meetings
- Screenshare
- Guest lobby
- Topic based chats – chat before, during and after a meeting
- File share
- Hybrid Calendar Scheduling
- PSTN dial-in
- 16 video/100 total participants

**STOP
MISSING
OUT!**

Get current today!
Contact us at info@4sightcomms.com

v9

COMPATIBILITY

ALL MiVB v9

- 6900 & 5300 Series Phones
- MiTeam Meetings

MiVB 9.0

- MiCollab R8.1.1
- MiCC Business R9.1

MiVB 9.0 SP1

- MiCollab R8.1.1
- MiCC Business R9.1

MiVB 9.0 SP2

- MiCollab R8.1.2
- MiCC Business R9.2

MiVB 9.0 SP3

- MiCollab R9.1.3
- MiCC Business R9.3

MiVB 9.1

- MiCollab R9.1.3
- MiCC Business R9.3

What MiVoice Business features am I missing out on?

MiVoice Business

- Complete Software Refresh
- Introduction of Mitel EX Controller
- Caller ID Based Routing
- Enhance customer service through Last Group
- Member Recall
- Expanded Web Browser Support
- MiVB in Docker Containers
- AX Controller Support for R9
- 6905/6910 Phone Support
- EMEM enhancements (voicemail)

What MiCollab features/benefits am I missing out on?

MiCollab

- New User Interface skin
- New UI skin for a modern user experience
- CloudLink Chat
- Chat sync across all devices
- File sharing
- Persistent chat
- Emoji picker
- Audio Web Video (AWV) Client 2-way Audio
- Attendees no longer need to dial into the conference bridge to participate in the meeting
- Android Enhancements
- Push notification
- Android Connection Services
- Presence Privacy
- Admin Control
- Requests for presence
- Mitel Software Download Session
- Automatic download scheduler

MiTeam Meetings

- Cloud-based video meeting solution
- MiCollab cross launch
- Multi-party video meeting
- Schedule/Ad-hoc meetings
- Screenshare
- Guest lobby
- Topic based chats – chat before, during and after a meeting
- File share
- Hybrid Calendar Scheduling
- PSTN dial-in
- 16 video/100 total participants

**STOP
MISSING
OUT!**

**Get current today!
Contact us at info@4sightcomms.com**

Collaboration technologies and omni-channel communications will be intrinsic to more and more business processes. By ensuring you are on the right release to suit your needs ensures you are flexible, adaptable and always evolving to meet emerging challenges.

Contact us today to see how you could benefit from upgrading at info@4sightcomms.com.

www.4sightcomms.com | info@4sightcomms.com

© Copyright 2020, Mitel Networks Corporation. All Rights Reserved. The Mitel word and logo are trademarks of Mitel Networks Corporation. Any reference to third party trademarks are for reference only and Mitel makes no representation of ownership of these marks.

